

A Survivor's Transitional Sheltering Assistance (TSA) Journey

1 Apply for FEMA assistance via DistanceAssistance.gov, the FEMA App, at any Disaster Recovery Center or by calling 1-800-621-3362.

2 Receive voice, text or email notice of TSA eligibility.

3 Find a hotel on disasterassistance.gov, use TSA Hotel Locator on FEMA App or call 1-800-621-3362. You may have to travel outside of your immediate area.

4 Check into a hotel. Sign TSA terms and conditions. FEMA pays for your stay.

5 TSA may be a short stay. If you cannot return home, identify an alternate housing solution. Stay in contact with FEMA.

6 FEMA notifies you 3-7 days before your TSA eligibility ends via phone call, text or email.

7 Check out of hotel after re-signing the TSA terms and conditions. Keep a copy.

8 Return home or use an alternative housing solution.

9 Continue your recovery.



FEMA