



FEMA

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News Release

Two North Carolina Disaster Recovery Centers to Close Dec. 14

HICKORY, N.C. - In partnership with the state and local governments, FEMA will close two Helene Disaster Recovery Centers (DRCs) as of 2 p.m. Saturday, Dec. 14.

The Jan. 7, 2025, deadline to apply for FEMA assistance is unaffected by the closures.

The DRCs that are permanently closing are the following locations:

- **Macon County – Macon County Public Health Center, 1830 Lakeside Dr., Franklin NC, 28734**
- **Swain County – Swain County Technology and Training Center, 45 East Ridge Dr., Bryson City NC, 28713**

Homeowners and renters in [39 North Carolina counties and tribal members of the Eastern Band of Cherokee Indians](#) can visit any open center, including locations in other states. No appointment is needed. To find those center locations, go to fema.gov/drc or text “DRC” and a ZIP code to 43362.

It is not necessary to go to a center to apply for FEMA assistance. The fastest way to apply is online at DisasterAssistance.gov or via the [FEMA app](#). You may also call 800-621-3362. If you use a relay service, such as video relay, captioned telephone or other service, give FEMA your number for that service.

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FEMA’s mission is helping people before, during and after disasters.

For the latest information about North Carolina recovery, visit [Hurricane Helene | NC DPS](#) or fema.gov/disaster/4827. Follow FEMA on X at x.com/femaregion4 or on Facebook at facebook.com/fema.